(Pages : 3) **D – 2384**

Reg. No. : .....

Name : .....

Fifth Semester B.A. Degree Examination, December 2017
First Degree Programme Under CBCSS
Branch : Economics
Open Course : I
EC – 1551 : HUMAN RESOURCE MANAGEMENT
(2013 and 2014 Admn.)

Time : 3 Hours Max. Marks : 80

All Saints' College Trivandrum

SECTION – I

Answer in **one** or **two** sentences (Attempt all questions) :

1. Training.
2. Strategic management.
3. Human capital management.
4. Labour market.
5. Promotion.
6. Job rotation.
7. Retrenchment.
8. Outsourcing.
9. Demotion.
10. Human Resource Gap.

(10×1=10 Marks)

P.T.O.

D – 2384

SECTION – II

Answer **any eight** questions **not** exceeding **one** paragraph. **Each** question carries **2** marks.

11. Internal sources of recruitment.
12. HR Manager.
13. How does selection differ from recruitment ?
14. Different types of transfer.
15. Various factors causing indiscipline in an organization.
16. Objectives of HRM.
17. Define the term Human Resources.
18. Need for collective bargaining.
19. Define separation.
20. Disciplinary action.
21. Compensation management.
22. Approaches to industrial relations.

(8×2=16 Marks)

All Saints' College Trivandrum

SECTION – III

Answer **any six** questions, **not** exceeding **120** words. **Each** question carries **4** marks.

23. Explain the purpose of promotion.
24. What is the role of training in an organization ?
25. Difference between Personnel Management and Human Resources Management.
26. What is meant by selection tests ? Explain the different types of tests that are used in selection process.

27. Explain the scope of HRM.

28. Bringout the parties and their roles in industrial relations.

29. Explain the various steps involved in a collective bargaining process.

30. Discuss the need for promotion in an organization.

31. Bringout the benefits and barriers to strategic human resource. **(6×4=24 Marks)**

SECTION – IV

Answer **any two** questions, **not** exceeding **four** pages. **Each** question carries **15** marks.

32. Explain the importance of human resource planning.

33. Explain the different types of transfer and promotion.

34. Explain the various factors affecting recruitment policy and programme.

35. Explain the various steps involved in the selection process. **(2×15=30 Marks)**

All Saints' College Trivandrum